**QUEENSLAND BLIND ASSOCIATION INC.**

**T20**

**AMPLIFIED DIGITAL CORDLESS PHONE**

**WITH ANSWERING MACHINE / EXTRA HANDSET**

**INSTALLING YOUR PHONE**

**Connecting the base station**

1) Plug the power supply & line cord into the base station.

2) Plug the power supply & line cord into the mains socket.

3) Always use the cables provided in the box.

**Installing and charging the batteries**

1) Slide off the battery compartment cover to remove it.

2) Place the 2 batteries as indicated. Respect polarity.

3) Slide the battery compartment cover back.

4) Place handset on base and charge batteries for 16 hours for the first charge. A beep indicates that the handset is properly placed on the base or charger.

**Please note:**

1. Use only the power adaptor provided for the base station.

2. Use only NiMH rechargeable batteries.

3. If the handset will not be used for a long time, disconnect and remove the batteries to prevent possible leakage.

**GETTING TO KNOW YOUR PHONE**

Overview of the Handset

1. **MENU/OK**

In standby mode: Press to access the main menu

In sub-menu mode: Press to confirm the selection

During a call: Press to access Intercom/ Phonebook/ Redial List/ Call List

1. **SMART CALL BLOCK/CLEAR/BACK**

In main menu mode: Press to select the Call Block Setting menu

In ringing mode: Press to block incoming call\* if BLOCK SET. is set to ON.

In sub-menu mode: Press to go back to previous menu.

In editing / pre-dialling mode: Press to clear a character / digit. Press and hold to delete all characters / digits.

1. **UP**

In standby mode: Press to access the phonebook

In menu mode: Press to scroll up the menu items

In Phonebook list / Redial list / Call List: Press to scroll up the list

During a call: Press to increase the volume

In editing mode: Press to move the cursor one character to the left.

1. **DOWN**

In standby mode: Press to access the redial list

In menu mode: Press to scroll down the menu items

In Phonebook list / Redial list / Call

List: Press to scroll down the list

During a call: Press to decrease the volume

In editing mode: Press to move the cursor one character to the right.

1. **TALK ON/SPEAKER**

In standby / predialing mode: Press to make a call

In Redial list / Call List / Phonebook entry: Press to make a call to the selected entry in the list

During ringing: Press to answer a call

During a call: Press to switch to speaker mode

1. **TALK OFF**

During a call: Press to end a call and go back to standby screen

In menu / editing mode: Press to go back to standby screen

In standby mode: Press and hold to power off the handset

During call blocking: Press to unsave the incoming call to Call Block list\*

1. **ALPHANUMERIC KEYPAD, \* (STAR), # (HASH)**

Press to insert a digit / character / \* / # 1, 2, 3, key in standby mode: Press and hold to dial pre-recorded number stored in DIRECT MEM.

0 key in predialling mode / during a call: Press and hold to insert flash \* key in standby mode: Press and hold to intercom other handset(s)

# key in predialling mode / during a call: Press and hold to insert pause

\* key during a call: Press and hold to start conference call(in intercom mode)

**8. M1, M2**

In standby mode /During a call: Press to dial pre-recorded number stored in DIRECT MEM.

**9.AUDIO BOOST**

During a call: Press to audio boost on/ off (inactive in speakerphone mode)

**10**.**EARPIECE**

**11**.**MICROPHONE**

**12**.**HANDSET LED**

During charging: On

In ringing mode / Paging mode: Flashing quickly

(for CARE820) When new voice mail: Flash slowly

(for CARE820) When new voice mail or new voice message (TAM): Flash slowly

**Oricom CARE820-1 Base Station Overview**

1. **IN USE LED-BLUE LIGHT**

Light is steady while the handset is charging, in use, or handset is on cradle during registration.

Light flashes when receiving an incoming call, or handset is off cradle during registration.

1. **TAM ON/OFF**

Press to turn on the answering machine.

Press again to turn off the answering machine.

1. **PLAY / STOP**

Press to play the message

Press again to stop message playback

1. **SKIP BACKWARD**

Press to skip backward to the previous message.

1. **SKIP FORWARD**

Press to skip the current message and play the next message

1. **VOLUME UP (+)**

Increase (+) speaker volume during message playback

**7. VOLUME DOWN (-)**

Decrease (-) speaker volume during message playback

**8. DELETE**

Press once to delete the message during playback

Press and hold to delete all the messages Note: New voice messages will not be deleted.

1. **7-SEG LED DISPLAY**

0F-> - When answering machine is OFF.

-

-- When answering machine is OFF and no new TAM messages received

0n-> When answering machine is ON where XX is number of messages in TAM memory.

XX

00 Steadily ON: No voice messages in TAM.

XX Flash: There are XX new voice messages received where XX is from 01 to 59.

ZZ Steadily ON: There are ZZ old voice messages kept in the TAM memory (no new voice messages).

XX/FF Flashing XX alternatively with FF: There are XX new voice messages received where XX is from 01 to 59 and the TAM memory is full.

FF Flashing FF: TAM memory is full and there are no new messages, only old messages are kept in TAM memory.

- - /XX Flashing XX alternatively with - -: Time is not set and there are XX new voice messages received where XX is from 01 to 59.

- - Flashing - -: Time is not set and there are old voice messages kept in the TAM memory only (no new voice messages).

XX Steadily ON: Playing the current XX incoming message.

A1/A2 Steadily ON: Playing the current outgoing message (OGM) where A1 is the Answer & Record OGM and A2 is the Answer Only OGM.

XX/An Flashing XX alternatively with An: XX new incoming message is now recording. An denotes that the incoming message recording is in progress.

rA Flashing: Remote access is in progress.

LX Steadily ON: Indicates the current volume level where X is from 1 to 8 (non-cyclic).

1. **PAGE**

Press to page your handset(s). It will ring for approximately 60 seconds.

Press and hold to enter registration mode for 5 seconds

**USING YOUR PHONE**

**Make a Call**

**Preparatory Dialing**

Enter the phone number and press <TALK ON> to dial the number. Press < C > to clear the entry.

**Post Dialing**

Press < TALK ON> to take the line and enter the phone number.

**Call from the phonebook**

Press <UP> to access the phonebook and press <UP> or <DOWN> to select the desired phonebook entry. Press <TALK ON> to dial the selected phonebook entry. Alternatively, press <MENU/OK> to access the phonebook to get the desired phonebook entry.

**Call from the Call List**

Press <MENU/OK>, then press <DOWN> to select CALL LIST, press <MENU/OK> press <UP> or <DOWN> to access the Call List from the main menu. Press <TALK ON> to dial the selected number.

**Call from the redial list**

Press <DOWN> to access the redial list and press <UP> or <DOWN> to select the desired redial number. Press <TALK ON> to dial the selected number.

**Answer a Call**

When the phone rings, press <TALK ON> to answer a call.

If the handset is on the charging cradle or the base station and if AUTO ANSWER is set to ON:

When the phone rings, pick up the handset to answer a call.

**End a Call**

During a call connection, press <TALK OFF> to end the call.

OR

Place the handset on the base station or the charging cradle to end the call.

**Adjust Earpiece and Handsfree Volume**

There are 5 levels (VOLUME 1 to VOLUME 5) to choose from for earpiece and handsfree volume.

During a call:

Press <UP> or <DOWN> to select volume 1-5. The current setting is shown. When you end the call, the setting will remain at the last selected level.

**Redial the last number**

You can redial up to 10 of the last numbers called. If you have stored a name in the phonebook to match with the number, the name will be displayed instead. The most recent number will display at the top of the redial list.

**Redial a Number from the Redial List**

1. In standby mode, press <DOWN> to access the redial list.

2. Press <UP> or <DOWN> to browse the redial list.

3. Press <TALK ON> to dial the selected redial number. Note: If there are no numbers in the redial list, the display shows “EMPTY”.

**ANSWERING MACHINE (FOR CARE820 ONLY)**

Your phone includes a telephone answering machine that records unanswered calls when it is on. The LED message counter (two digits seven segment display) on the base will show the number of the messages when the answering machine is on. The answering machine can store up to 59 messages within the maximum recording time of approximately 14 minutes. As well as recording incoming messages, you can record memos for other users of your phone. If the answering machine memory is full, the Handset will display TAM FULL and the handset name alternatively in standby.

**Turn On/Off the Answering Machine**

You can turn on or off the answering machine through the base or handset.

Through the Base:

1. Press <TAM On/OFF> on the base station.

• If answering machine is set to ON, <TAM ON> icon displays on the handset LCD and the 7-seg LED on the base station will display the number of incoming messages.

• If answering machine is set to OFF, <TAM ON> icon will disappear from the handset LCD and the 7-seg LED on the base station will display - -.

Through the Handset:

1. Press <MENU/OK> then <UP> or <DOWN> to select ANS. MACHINE.

2. Press <MENU/OK> then <UP> or <DOWN> to select TAM ON/OFF.

3. Press <MENU/OK> then <UP> or <DOWN> to select ON or OFF.

4. Press <MENU/OK> to confirm.

**Listen to the Messages in the Answering Machine**

When new messages are recorded on the answering machine, <TAM ICON> flashes on the handset display and the message counter on base flashes with the number of new messages in the answering machine until all the new messages are played.

Listen to new messages through the Base:

1. Press <PLAY> on the base station.

2. The new messages are played from the loudspeaker on the base station in the sequence they are recorded.

3. Press <+> or <­­-> to increase or decrease the volume during message playback respectively.

Listen to new messages through the Handset:

1. Press <MENU/OK> then <UP> or <DOWN> to select ANS. MACHINE.

2. Press <MENU/OK> then <UP> or <DOWN> select MSG PLAYBACK.

3. Press <MENU/OK> to start message playback, the screen displays the date and time information of the message received.

4. During message playback, press <UP> or <DOWN> to increase or decrease the message playback volume.

5. Press <MENU/OK> to select STOP, FORWARD, PREVIOUS, DELETE to perform the following functions during message playback.

STOP: Stop the current message playback and return to the

ANS. MACHINE menu.

FORWARD: Skip to play the next message. The date and time information of the next message will display if another message is present.

PREVIOUS: Select to repeat playing the current message from the beginning. The date and time information of the current message will display.

DELETE: Delete the current message, the next message will be played.

Note: Alternatively, you can use the following shortcut keys to control different operations during message playback.

Press <Key 5> to stop message playback.

Press <Key 4> to repeat playing the current message from the beginning.

Press <Key 4> twice to return to previous message.

Press <Key 6> to play next message.

Press <Key 2> to delete the current message.

6. Press <MENU/OK> to confirm.

**Appendix: Registration of CARE620HS Additional Handset**

Connecting your phone:

- Connect AC adaptor to the base station and the mains power.

- Insert batteries in handset, place handset on base station for charging.

Before using your phone for the first time, charge batteries continuously for 16 hours.

Only use plug adaptor supplied with the unit and rechargeable batteries with your phone.

Registration:

1. Make sure the handset is out of the base station and shows REGISTER before you begin registration.

2. Press and hold page symbol on the back side of the main telephone base of CARE620 or CARE820 in standby mode for around 5 seconds until the base LED is flashing.

3. Press [OK] on handset for registration.

4. Input pin code (default 0000 which should be same as base unit), press [OK], the handset will display PLEASE WAIT.

It takes max. 90 seconds to complete the registration process.

5. When registration completes, the handset will emit confirmation beep, and the base LED will be off.

If registration fails, the handset displays REGISTER, and emit error beeps.

Pls. repeat the above procedure.

Note: Oricom CARE620-1 and CARE820 can support a maximum 4 cordless handsets including main handset.